Hazel Health

TDPAC Update
Introductions

Matt Palaoro, Chief Student Success Officer
Terry Walderman, Executive Director of Student Services
Margaret Huffman, Director of Health Services
Multi-tiered System of Support

Layered Continuum of Supports

- Every student receives **Universal** supports
- Some students also receive **Targeted** supports
- Few students also receive **intensive** supports
Services Provided by Jeffco Health Experts (Physical Health & Well-being)

- Align school health programs with National and State standards and evidence based practices
- Identify physical health needs of students through health screening programs, assessments, and referrals
- Develop and implement health care action plans (intervention for identified student health concerns)
- Provide and ensure safe delegation and training to assistive personnel
- Serve as a liaison between student, school, parent, and community health agencies or other community care providers and organizations
Services Provided by Jeffco Health Experts (Mental and Behavioral Health & Well-being)

- Align school mental and behavioral health programs with National and State standards and evidence based practices
- Identify social, emotional, and behavioral needs of students through screening programs, assessments, and referrals
- Develop and implement crisis prevention and intervention plans
- Provide consultation, counseling, and education regarding students' social, emotional, and/or behavioral health and well-being
- Serve as a liaison between student, school, parent, and community mental and behavioral health agencies or other community care providers and organizations
Continuum of Support & Service

Layered Continuum of Supports

- Every student receives *Universal* supports
- Some students also receive *Targeted* supports
- Few students also receive *Intensive* supports
Legal Landscape

- IDEA/ECEA
- ESSA (Formerly NCLB)
- Colorado Statutes
  - Examples
    - Colorado Nurse Practice Act
    - CDPHE rules and regulations governing schools
- HIPAA/FERPA
- Educator Licensing Unit at the CDE
Data Sharing with Parents and Providers

- ROI
  - Case-by-case
- Minimum Data
Industry and Jeffco Trends Creating Additional Need

- Pandemic-related disruptions to in-person learning and life in general exacerbated rates of psychological distress among young people and resulted in a decline in physical activity and child protection referrals over the last two years
- Disproportionate levels of resources currently available to meet increasing student physical, mental, and behavioral health needs
- MTSS and/or PBIS too limited to deal with the complexity and extent of growing student needs at scale
- Our educators have asked us to add additional supports in response to the impacts of the pandemic
- U.S. Department of Education - Leverage available funding to prioritize wellness for each and every child (Source: Supporting Child and Student Social, Emotional, Behavioral, and Mental Health Needs)
Hazel Health Selection Process (Selection, Funding, Sustainability)

- February of 2022 - RFP
  - 2 Vendors
- June of 2022 - Contract Awarded to Hazel Health, Inc.
- Funding Source - ESSER III
- Evaluation
- Example: School Health Services Program
Hazel Engagement Scope

- Weekly Meetings
  - Weekly Project Status Reports
- Focus of Weekly Meetings
  - Data Privacy/Integration
  - District Health Protocol, Policies, & Escalations
  - Family Engagement/Consent to Care
  - School Rollout
    - Design & Planning, Training, School Setup, Timelines
Telehealth Services Available

Mental Health Services
Hazel connects students with a licensed therapist for a scheduled appointment.

Physical Health Services
Hazel doctors, nurse practitioners, and physician associates provide students with the health care they need within minutes.

Comprehensive Care Coordination
As needed, our clinical support team helps families navigate their child's treatment plan including referrals, prescriptions, and more.
Telehealth Services Available

- Allergic reactions
- Headaches
- Acid reflux
- Ear infection
- Earache
- Rashes
- Vomiting
- Minor Injuries
- Nausea
- Asthma
- Heartburn
- Lice
- Nosebleeds
- Concussions
- Acne
- Animal bites
- Pink Eye
- Styes
- Diarrhea
- Sore Throat
- Fever
- Constipation
- Stomach Ache
- Cough
- Medication forms
- Cold, flu
- Menstrual cramps
- Insect bites & Stings

- Anxiety
- Depression
- Trauma
- Family Issues
- Sleep Problems
- Motivation
- Anger Management
- Concentration
- Self Harm
- Academic Stress
- Grief/Loss
- Loneliness
- Self-Esteem
- Resilience
- Relationships
- Bullying

Hazel at School

- PH: Delivered on-demand at school
typical time to start session with provider 2-5 minutes

Hazel at Home

Telehealth services delivered to students at their home
Telehealth Services - Process Start to End

1. Student is identified
2. Referral is submitted
3. Outreach begins
4. Parent/Guardian Consents
5. Intake Session
6. Therapy Sessions (home or school)
7. Discharge/Next Steps
Hazel Data Sharing

- Collect only data and information that is necessary to perform the services and meet District requirements/requests/obligations
- Will not disclose, transfer, release, share, or otherwise provide data to persons or other agencies except as permitted with the consent of the District and/or families or permitted by the DPA or Contract
- Must comply with laws, regulations, and policies (e.g., HIPAA, FERPA, CoSTDTASA, etc.)
Hazel Record Management

- Security for data collection and use (e.g., storage location, safeguards and verification, implementation and maintenance, encryption, periodic risk assessments, etc.)
- Must comply with laws, regulations, and policies (e.g., HIPAA, FERPA, CoSTDTASA, etc.)
- Security Incident and Response
- Securely Dispose of District Data at Contract End (certificate of destruction)
Hazel Data Sharing

1. Families Receive Communication
2. Family opts out of program
   - Yes: Done
   - No: Initial Data is Rostered
3. Health Referral is Made
   - Yes: Service Opt In
     - Yes: Data Provided by Parent/Student in Consent Form
     - No: Done
4. Service Opt In
   - No: Initial Data is Rostered

Data to be shared:
- Student Name
- Telephone Number
- Date of Birth
- Sex/Gender
- Grade Level
- Current School
- Student ID
- Parent/Guardian Name
- Parent/Guardian Phone number
- Relationship
- Parent/Guardian #1 name
  - Relationship to student
  - Phone
  - Email
- Parent/Guardian #2 name
  - Relationship to student
  - Mobile phone
  - Email
- Does your child have medical insurance (Y/N)
  - Insurance Provider/Plan Name
  - Member ID Number
  - Policy Holder First Name
  - Policy Holder Last Name
  - Policy Holder Date of Birth
  - Relationship to Student
Family Costs

- Hazel Health partners with school district to cover cost of services so that there is no cost to families*
- Hazel Health will bill family insurance to cover the cost of the visit (unless uninsured)
- Prescriptions, if recommended, are the responsibility of the family
Special Cases

- Student 18
- Summers
- Age of Consent